



**The Krause Center Leadership and Ethics
Service Learning and Civic Engagement
Protocols for Community Service during COVID-19**

The coronavirus pandemic is impacting everyone from our families, our businesses, first responders, community partners, and our entire Citadel community. As we navigate these unique challenges while continuing to support our community partners, it is critical to stay informed and practice the precautionary measures to best protect yourself and others.

Resources and information about COVID-19

- **What is it?**

Novel Coronavirus (COVID-19) is a virus that has created a global pandemic. Its primary symptoms are a high fever, dry cough, fatigue, and shortness of breath. **If you have any of these symptoms, please quarantine yourself and contact your healthcare provider as soon as possible for further guidance.** COVID-19 has a higher reproduction number and mortality rate than the common flu, and for this reason is being treated as a global crisis leading to extreme impacts in almost every sector of life.

- **CDC & WHO**

The [Center for Disease Control](#) and the [World Health Organization](#) offer extensive information about COVID-19, including which countries/states have been most impacted, what to do if you may have been exposed, symptoms, and what to do if you believe that you have coronavirus. Check out the primary site here: [coronavirus.gov](#) and their specific websites: [www.who.int/emergencies/diseases/novel-coronavirus-2019/advice-for-public](#) and [www.who.int/health-topics/coronavirus](#)

Supporting Nonprofit Partners and Community Needs

COVID-19 has immediately shaken up community initiatives, service learning and all face to face events and activities. Therefore in-person community service will be limited to the opportunities that follow the CDC standards and offer a critical need to our community.

Please review the current protocols and standards for service from The Krause Center for Leadership and Ethics Service Learning and Civic Engagement (SLCE):

SLCE Pre-Screening Policy

Due to the rapid spread of COVID-19, Citadel community members will not be allowed to participate in SLCE experiences if they meet any of the following criteria:

- Individual or anyone in their household have travelled outside the US in the past 2 weeks (14 days)
- Individual or anyone in their household have traveled a significant distance in the past 2 weeks (14 days)
- Individual or anyone in their household had contact with any person suspected to have contracted COVID-19 in the past 2 weeks (14 days)

- Individual or anyone in their household currently demonstrate flu-like symptoms (cough, shortness of breath or fever)
- Individual or anyone in their household have tested positive for contracting COVID-19

Student Protocol for Community Service

All students must follow the CDC standards and guidelines when volunteering with an external community organization. The following guidelines will be required of all Citadel students:

- Wash hands often with soap and water for at least 20 seconds
- Stay at least 6 feet (about two arms lengths) away from other people
- Cover mouth and nose with a cloth face cover when working around or interacting with others
- Cover coughs and sneezes
- Monitor health – watch for fever, cough, and shortness of breath. **Students will not serve if they experience any symptoms of COVID-19**

Even if you are not sick, or do not believe you have been exposed to the virus, you must still assume you are an asymptomatic carrier (meaning you could be spreading the virus while showing no symptoms). Given this assumption, everyone should follow the CDC standards and guidelines.

Required Standards for Community Partners

All organizations accepting Citadel volunteers must prepare their centers and protocols to ensure the safety of our students and staff. Community sites approved by The Krause Center are requested to follow these guidelines:

- Clean and disinfect the building and workspace frequently, especially high-touch areas
- Make sure volunteers have access to soap, water, and appropriate cleaning stations
- Ensure safe distancing between volunteers
- Offer access to a restroom facility that is regularly cleaned
- Require volunteers to wear protective equipment when necessary
- Require all organization employees to monitor their health – watch for fever, cough, and shortness of breath

The detailed list of **The Citadel's Frequently Asked Questions** regarding COVID-19 and operations on and off campus can be found on their website using the following link:

<https://go.citadel.edu/return/>

Arranging Service Opportunities to meet Community Needs

If a student, staff or community partners have a service opportunity that meets the CDC standards and is in critical need for service, please contact The Krause Center Service Learning and Civic Engagement:

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